



**Ben Adkins's** training and speaking career is extensive. He served on the teaching staff of Texas Tech University's Center for Professional Development and as a business workshop leader for Leslie Graduate College, Clemson, and Rockhurst Universities. For ten years he was a trainer and on-site specialist for National Seminars, Inc. and was one of their most requested speakers, delivering more than 180 training programs per year. In 1993 he earned a Certificate of Quality Enhancement from Dr. W. Edwards Deming. Ben is currently an adjunct faculty member of the National College of District Attorneys, for whom he lectures on management and leadership, employee development and workplace conflict resolution. He received NCDA's prestigious Lecturer of Merit Certificate in 1991. He now provides speaking, training, coaching and consulting services to organizations in the public and private sector throughout North America in the areas of leadership development, customer service, conflict resolution, productivity and presentation skills. Ben is a professional member of the National Speakers Association and a member of the American Society of Training and Development (ASTD). In 1990 he served on the board of Tarrant County ASTD. In addition to being a trainer and keynote speaker, Ben Adkins is an experienced mediator and conflict resolution specialist. He is a certified trainer, coach and consultant with Mediation Training Institute International, and has facilitated the resolution of dozens of workplace conflicts in government and private sector organizations. Additionally, and more importantly, he teaches employees how to resolve their own conflicts and helps organizations strategically manage workplace conflict. Ben is a member of Tarrant County Assoc...

## Ben Adkins

### Speech Topics

- Teambuilding
- Management
- Leadership
- Customer Service
- Change
- Attitude



## Testimonials

American Advertising Federation \* American Agricultural Editors Association \* American Association of Blood Banks \* American Otolaryngological Association \* Bell Helicopter Leadership Association \* California Dental Association \* International Association of Administrative Professionals \* LVN Association of Texas \* Michigan City Management Association \* Professional Secretaries International \* Texas Dietetic Association \* Water Quality Association

- Associations.

American Academy of Medical Directors \* Central Washington VA Medical Center \* Countryside Nursing Homes \* Detroit VA Hospital \* Harris County Hospital District (Houston) \* John Muir Medical Center \* Kaiser Permanente \* Odessa Regional Hospital \* Temple VA Medical Center \* Tennessee Managed Healthcare \* Texas Panhandle Mental Health Authority \* Tucson Medical Center \* VA Medical Center Manhattan \* W.W. Hastings Indian Hospital

- Healthcare Clients.