

**Andy Hickman**, CSP, believes that our future will be based on these two things: "The choices that we make and the commitments that we honor."

Andy Hickman is a Certified Speaking Professional. The CSP designation is the highest earned designation awarded by the National Speakers Association. Fewer than 5% of speakers worldwide have earned this prestigious designation. Oualifications/Features/Benefits:

Spoken for most of the Fortune 500 companies in America on the topics of Change, Customer Service, Leadership, Relationship Building, and Sales.

Delivered the Keynote Address to the survivors of the Oklahoma City bombing Honed his skills as an illusionist while working with David Copperfield's "Project Magic"

Author of two books as well as an audio-book on CD

Delivers a unique combination of good clean humor...amazing illusions...and a customized message will make your next meeting a laughter-filled, inspiring, and unforgettable event.

Has been a full-time professional speaker since 1990.

If your people need to be entertained, educated, excited, encouraged, and inspired, then Andy Hickman is the speaker you want.

He doesn't merely talk about "exceeding customer expectations," he models it! He will totally spoil you. He does this by arriving early and staying late for his engagements as his schedule permits. He will play golf, dance, attend your other sessions, and get to know each person that he meets by name. Later, from the platform, he will call each person that he has met by their name...sometimes hundreds of them. This results in a deep connection between him and each member of your audience. Andy believes that only by becoming "rare"...

## **Testimonials**

"Our team of Microsoft Customer Support managers and engineers were kept on the edge of their seats in amazement of your magical abilities and your positive words of wisdom and motivation. I continually receive feedback from the participants as to how you opened their eyes to being a 'HERO' for our customers."

- Microsoft.

"Your blend of humor and inspiration were just what we needed. Our team has been challenged over the past 18 months and your message helped to 'rejuvenate the spirit.' Your theme about being 'Heroes' for one another was both timely and perfect. The Bonsai Principle will help us manage through the tremendous change we have and are experiencing. Thank you for adding value to our meeting and to my team. You really connected with them!"

- Coca-Cola Company.

## **Andy Hickman**

## **Speech Topics**

Personal Growth

Motivation

Magic

Inspiration

**Customer Service** 

Change

