



**Dr. Joan Pastor** is president of JPA International, Inc., an international consulting company. She acts as a consultant on the "people" side of business to corporations, and has been a professional speaker, trainer, seminar leader, and organizational development specialist for more than 20 years. She and her associates have worked in more than 20 countries on five continents. They are known for their expertise in global issues, future trends, strategic planning, and cross-cultural communications.

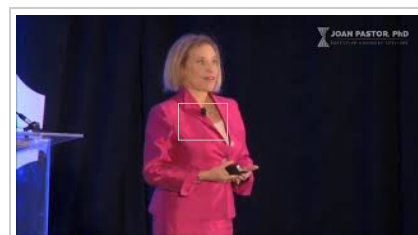
Joan has a Ph.D. in Industrial-Organizational Psychology and Clinical Psychology and has practiced extensively as a psychotherapist. She has been a guest of a number of radio and television shows and has hosted her own radio show. Joan is the author of more than 35 articles as well as the book *Women's Work*. She is a Certified Speaking Professional through the National Speakers Association, and a member of the American Psychological Association and the Society for Industrial and Organizational Psychology.

Joan has taught and continues to teach seminars and classes at numerous companies and associations, and a number of universities across the country through their business schools. Courses include Leadership Skills for Technical Professionals, Developing and Implementing High-Performing Teams for Increased Competitive Edge, Cross-Cultural Issues in a Global Economy, and Negotiation Skills for Internal and External Customers. Joan also provides consulting services to and through these schools.

## Joan Pastor

### Speech Topics

- Women in Business
- Organizational Skills
- Negotiating
- Leadership
- Human Resources
- Emotional Intelligence



## Testimonials

I attended your "Meeting Facilitation Skills for Managers" session during the IIA conference. It was very informative and presented well. I can still vision the red ball when I am in a difficult meeting. Recently I successfully used your bridging technique to control a meeting. My Executive Director was very interested in what I had learned in your session as well. Thank you very much for presenting the Meeting Facilitation Skills program

- Johns Hopkins Institutions.

Joan was a true asset to our organization. Her business acuity is as strong as her understanding of people and processes, which is a rare combination. She can fully recognize issues and translate the application of sales and marketing to all types of organizations then dissect the real status of the financial state of an organization. Most important of all- I can trust her and I greatly respect her. She has a way of helping you see which challenge areas must be improved using as much humor as possible. Joan played a big role in getting our Association off and running in the direction I feel it should be moving in, and while change takes time I can already see the positive results of decisions we made together while she was here.

- CEO - National Healthcare Association.

