

**Kristin J. Arnold, MBA, CPF, CSP** is the president and founder of Quality Process Consultants, Inc., with offices in Scottsdale, Arizona and Cape Traverse, Prince Edward Island, Canada.

As a high stakes meeting facilitator, keynote speaker, and professional panel moderator, Kristin has worked with over a hundred different organizations, three hundred different teams, and presented to over a half a million people around the world on the topics of leadership, strategy, innovation, critical thinking and teamwork.

As one of the first female graduates of the United States Coast Guard Academy and the first woman stationed onboard an ocean-going buoy tender, Kristin learned early on about working with others. In 1990, she became one of the first Coast Guard facilitators - and made every mistake one could! Frustrated, she avidly researched this nascent skill called "facilitation" and found herself training a cadre of internal facilitators. By 1992, companies were asking her to teach their people how to facilitate and lead teams! Since then, she has been sharing her concrete approach to leading teams with a treasure trove of practical concepts, tools and techniques her clients can apply immediately to see positive, sustainable results.

Kristin's passion for leading teams is reflected in her writing, speaking, facilitation and consulting. She is an award-winning author, newspaper columnist and contributing author to myriad other team-based books such as The IAF Handbook of Group Facilitation. Her latest book, Powerful Panels: A Step-By-Step Guide to Moderating Lively and Informative Panel Discussions was published in November 2013.

Featured in numerous publications such as Harvard Business Update, USA Today, Selling Power, Kristi...

## **Testimonials**

Kristin was able to quickly understand our organiza%on and present concrete ideas and common sense solutions. She did a terrific job pulling it together and delivering it in a way that was fun and inspiring.

- Arizona Bar Association.

- Marathon Oil Company.

## **Kristin Arnold**

## **Speech Topics**

Women in Business

**Teambuilding** 

Leadership

Innovation

Female Motivational

Communication Skills

