



As a nationally recognized healthcare consultant and “Head Coach” of The BedsideTrust, **Dr. Brian Wong** helps organizations improve patient care based on the following point of view:

Patients expect us to work as teams

Patient centered teams need a coach

Every leader has a coaching role

**Dr. Brian Wong** knows that improving quality and safety begins and ends with how we lead. He has spent the last ten years assisting diverse hospitals to adopt Patient Driven Leadership™, a guided leadership practice that helps both physicians and leaders leverage their role as coaches to improve performance and have a greater impact on improving care.

The Patient Driven Leadership Practice enables leaders to mobilize their staff into patient centered problem solving teams and generate the conditions needed for patient trust. When partnering with organizations to embed the Patient Driven Leadership Practice, Dr. Wong helps leaders:

Improve organizational engagement and accountability

Define and connect how to lead based on what matters most to patients

Elevate group problem solving to an organizational competency

Assess and measure team problem solving performance

After ten years of research and thousands of interviews with physicians and executives, The Patient Driven Leadership Practice is helping physicians and leaders connect how they lead, to what matters most to patients. He gives leaders the tools and guidance needed to become Coach+Leaders, capable of improving the quality and performance of working relationships throughout their organizations, a requisite step to improved patient care. His speeches, workshops, executive retreats...

**Brian Wong**

### Speech Topics

- ☐ Teambuilding
- ☐ Peak Performance
- ☐ Leadership
- ☐ Healthcare
- ☐ Health & Wellness
- ☐ Business Ethics



## Testimonials

“Dr. Wong’s tells a profound story that shines an accurate light on the reality of what happens in the clinical area when anyone on the team shows up with “less than their best”. As an experienced nurse, executive, and patient engagement specialist, I believe his work will help save lives, improve quality, and recommit healthcare providers and patients to new levels of trust.”

- MSN, RN, FABC, Performance Improvement Specialist, Patient-Family Engagement, NC Quality Center/NC .

“Dr. Wong speaks the truth of what we must become as leaders in health care.”

- EVP and Chief Operating Officer Institute for Healthcare Improvement .